



Inspection Report

Ty Du Playgroup

**St Johns Crescent
Rogerstone
Newport
NP10 9FL**



Date Inspection Completed

01/12/2023

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About Ty Du Playgroup

Type of care provided	Children's Day Care Full Day Care
Registered Person	Deborah Lucas
Registered places	25
Language of the service	English
Previous Care Inspectorate Wales inspection	22 May 2023
Is this a Flying Start service?	No
Does this service promote Welsh language and culture?	This service does not provide an 'Active Offer' of the Welsh language and does not demonstrate a significant effort to promoting the use of the Welsh language and culture.

Summary

This was a focused inspection to consider whether the nursery is compliant with priority action notices issued at the last inspection. We have not considered all themes in full.

Children are happy and relaxed at the playgroup. They have positive relationships with staff, showing trust and warmth. Children behave kindly and considerately, communicating effectively with both adults and their peers. They are independent and confident in their own abilities.

Staff understand their roles and responsibilities to keep children safe and healthy. They follow clear safeguarding and photograph policies and procedures.

Overall leadership and management have improved. However, further progress is needed in management of staffing for the setting to meet regulatory requirements.

Well-being

As this was a focused inspection, we have not considered this theme in full.

Children are confident to speak and express themselves and to communicate their needs. They have opportunities to make choices about how they play and move around the playgroup happily. For example, they enthusiastically request songs at singing time and show clear enjoyment as they sing and do actions. Children approach adults confidently to make requests for a staff member to read them a story.

Children are happy and well settled. They have warm relationships with staff and readily approach them for guidance or comfort. For example, they give staff members big hugs. Children are reassured by familiar routines such as knowing they will be asked how many to count to before starting to sing. They cope well with problems such as accidentally knocking over a chair and react appropriately.

Children behave kindly and considerately, communicating effectively with both adults and other children. They enjoy showing adults what they are playing with and inviting them to play. Children respect each other and the resources of the nursery through learning to share and use equipment appropriately.

Children are content with the resources and activities available to them. They are self-motivated to start their own play and show contentment when playing alone or with friends. For example, they sing to themselves as they play in rockers and giggle together as they run around the room gathering small world people.

Children have opportunities to develop their independence skills through a variety of play and learning experiences. They wash their hands before snack and collect an apron before going to take part in craft activities.

Care and Development

As this was a focused inspection, we have not considered this theme in full.

People who run the playgroup have addressed an area of non-compliance relating to safeguarding that was issued at the last inspection. They have strengthened their safeguarding policy and procedures for referring concerns are now clear. Staff we spoke with had a sound understanding of their duty to report and the signs and symptoms of abuse. People who run the playgroup have devised an appropriate policy and procedures for taking photographs and videos of children safely. They are therefore now compliant with the regulation relating to safeguarding.

At the last inspection, staff had not undertaken behaviour management training. The recommendation to complete training is unmet.

Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

Leadership and management of the playgroup has improved in some areas. People who run the playgroup have taken action to ensure that they make appropriate notifications to Care Inspectorate Wales (CIW). At the last inspection, an area for improvement was identified in relation to requirements for staff to be given regular supervision meetings. However, people who run the playgroup still do not provide regular formal opportunities for staff time to reflect on their strengths, any concerns and support their professional development. This area for improvement now requires priority action. The playgroup's disciplinary policy also requires amendment.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
29	The provider needs to ensure all staff receive regular supervision and annual appraisals.	Not Achieved
20	The provider needs to ensure the setting's safeguarding policy reflects current procedures and guidance and all staff are fully aware of these procedures. The provider needs to ensure photographs are obtained and stored appropriately.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement		
Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
31	The provider needs to inform CIW of any staff changes and changes to operating hours within 14 days.	Achieved

Where we find the provider is not meeting the National Minimum Standards for Regulated Child Care but there is no immediate or significant risk for people using the service, we highlight these as Recommendations to Meet National Minimum Standards.

We expect the provider to take action to address these and we will follow these up at the next inspection.

National Minimum Standards	
Standard	Recommendation(s)
Standard 14 - Organisation	Review the setting's disciplinary policy to ensure it states the procedure required when staff have not acted in the interests, safety and welfare of children.
Standard 9 - Behaviour	Staff to undertake behaviour management training.

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