



Inspection Report

Phillybear`s Playgroup

**Scout Hall
Everard Street
Barry
CF63 4PW**



Date Inspection Completed

05/11/2021

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About Phillybear`s Playgroup

Type of care provided	Childrens Day Care Full Day Care
Registered Person	Philippa Wheeler
Registered places	26
Language of the service	English
Previous Care Inspectorate Wales inspection	14 June 2021
Is this a Flying Start service?	Manual Insert No
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service.

Summary

This was a focused inspection and on this occasion, we did not consider all areas within each theme in detail. We have therefore not issued or revised any ratings awarded previously.

Most children are happy and feel secure at the setting. They have good relationships with staff and enjoy the company of their friends. Children are familiar with the setting routines, including those introduced as a result of the Covid-19 pandemic. Overall, staff work well together, they are appropriately qualified and understand their responsibilities to keep children safe and healthy. The premises are secure and safe. The environment is welcoming to children and suitably organised for different age groups. Some clarification is needed regarding suitable areas for nappy changing. The manager is aware of the requirement to record and report any safeguarding issues. The recommendations and priority action notice issued at the previous inspection have been met.

Well-being

As this was a focused inspection, we have not considered this theme, in full.

Children are listened to and have adapted well to new routines and changes, which have been implemented due to the Covid-19 pandemic. They readily engage in the hand washing and hygiene procedures as requested. Most children feel safe, happy and valued at the service. They settle well into their groups and make close relationships with familiar staff and children. Children approach care staff to seek reassurance or support, chat and share information with staff whom they regard as trusted adults. They play confidently, generally accessing activities that interest them. Children have suitable opportunities to develop independence and skills appropriate to their age and stage of development. We saw children being encouraged to try doing up their own coat zip when getting ready for school and other children being asked to choose where they wanted to sit at lunch time.

Care and Development

As this was a focused inspection, we have not considered this theme, in full.

Staff understand the need to keep children safe and healthy. Most staff have up to date training in food hygiene. We noted that baby food was being prepared in the main playroom rather than the kitchen, which was not in line with their hygiene procedures. We discussed this with the registered person and all food is now prepared appropriately in the kitchen, as required. All staff recently updated their child protection training. Staff we spoke with told us they are confident to recognise the signs and symptoms of abuse and are aware of the settings safeguarding procedures. Staff know about their own responsibility to report any concerns to social services. Staff complete records relating to accidents/incidents and any pre-existing injuries children may have. These records are monitored regularly, and since the last inspection, these are recorded formally. Fire drill records provide evidence of evacuation practices during both the morning and afternoon sessions.

Environment

As this was a focused inspection, we have not considered this theme, in full.

The environment is secure, clean and appropriately resourced. Overall, staff follow procedures to ensure the environment is safe and suitable, completing risk assessments and daily checks frequently. We noted that a small side room was being used as a nappy changing area. The responsible person told us that they started doing this in an effort to keep children in different 'bubbles' during the pandemic. As hand washing facilities were unavailable in this room, we discussed the suitability of this room being used for this purpose. The responsible person stopped this practice immediately, and agreed to seek advice from Environmental Health.

Leadership and Management

As this was a focused inspection, we have not considered this theme, in full.

The registered person has updated the service's statement of purpose since the last inspection. It provides an accurate picture of how the service runs, allowing parents to make an informed decision about the suitability for their child. The missing/lost child policy and the behaviour management policy have also been updated.

The registered person has improved her knowledge of safeguarding. She told us she is now confident regarding the content of the safeguarding policy and was able to give us some examples of how she would manage different scenarios. The safeguarding policy has been reviewed and updated, but it does not include reference to the current 'Wales Safeguarding Procedures'. The registered person told us that since the last inspection, she has spent time with staff discussing their role in the protection of children and has shared a copy of the relevant policies with them. Staff confirmed this. All staff have completed safeguarding training, some having done online training as an interim measure, and some having renewed the mandatory three yearly face-to-face training. CIW received one notification in recent months, which evidenced the safeguarding policy being implemented. We were told that nothing further has necessitated implementing their policy. We checked paper records during this inspection, and found that the 'outcome' of the safeguarding enquiries made were not clear enough. This has since been rectified. A priority action notice was issued following the last inspection in respect of arrangements for the protection of children. Some relevant policies/documentation require further strengthening and there has been limited need for the provider and staff to implement relevant policies, in between recent inspections. On balance, the registered person has achieved compliance with the regulations. This will be considered again at the next inspection.

Recommendations to meet with the National Minimum Standards

R1. Seek advice from Environmental Health regarding use of side room for nappy changing, if needed.

R2. Ensure safe practices for food preparation are followed consistently, moving forward.

R3. Ensure the child protection/safeguarding policy includes include reference to the current 'Wales Safeguarding Procedures'.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
22	The registered person has failed to implement their safeguarding policy and failed to follow their safeguarding procedures.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

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