



Inspection Report

Sunita Singh-Landa

Penarth



Date Inspection Completed

18/01/2023

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About the service

Type of care provided	Child Minder
Registered places	5
Language of the service	English
Previous Care Inspectorate Wales inspection	Manual Insert] 12 September 2022
Is this a Flying Start service?	Manual Insert] No
Does this service provide the Welsh Language active offer?	This service does not provide an 'Active Offer' of the Welsh language and does not demonstrate a significant effort to promoting the use of the Welsh language and culture.

Summary

This was a focused inspection. We have not considered all themes as part of the inspection.

Children are happy and enjoy their time at the setting. They make their requests to the child minder through verbal and non-verbal methods. Children have very clear bonds of affection with the child minder. They are free to explore their environment and spend time on activities that interest them, which encourages them to learn and develop.

We, Care Inspectorate Wales, (CIW) have concerns about the leadership and management of this service. Following the last inspection, the child minder has made some improvements to her service. However, she has not prioritised or addressed significant areas requiring immediate action. Two Priority Action Notices issued at the previous inspection remain open.

Well-being

This was a focused inspection. We have not considered this theme in full.

Children are confident and develop good self-esteem, expressing satisfaction with the wide range of play and learning opportunities available. They choose freely from the resources available to them and decide where to play. Children have opportunities to make choices about how they play, picking between adult led activities or free play. We saw children making considered choices regarding the colour paint and foot they wished to use for making footprints on a calendar. They then decided to free paint once they had done the adult led activity.

Children have warm relationships with the child minder and readily approach her for guidance or comfort. They respond well to questioning and prompts from the child minder to develop understanding and interest. For example, we heard discussion about squirrels prompted by a television programme they were watching. Children take pleasure in praise from the child minder when she rewards them with stickers for good painting.

Children are developing suitable self-help skills, for example during lunch time they eat independently using age-appropriate cutlery. We saw children tidying up thoughtfully in response to the child minder's request.

Leadership and Management

This was a focused inspection. We have not considered this theme in full.

We, CIW, have concerns about the leadership and management of this service. Following the last inspection, the child minder has made some improvements to her service. Two Priority Action Notices issued at the previous inspection remain open, as she has not acted promptly to address them.

The child minder has complete records in relation to children attending the service. Contracts, personal information, and consent forms are in place. Registers are current, with actual times of children's arrival and departure. However, household members who are present during minding hours are not currently recorded. Accident, incident, and medication records are available, although none have been required or completed recently.

The child minder undertakes regular fire drills with a range of children present and completes records adequately. An updated emergency evacuation policy includes fire drills, which will take place every three months from January 2023.

The quality of care review was not viewed as part of this inspection, as it was not due for review.

Following the last inspection, the child minder has still not ensured all household members over the age of 16 have current Disclosure and Barring Service (DBS) certificates in place. She has recently taken action to instigate DBS certificates. However, they are not yet in place. She has not informed CIW of all current household members via her online account. This is placing people's health and well-being at risk and we have therefore issued a priority action notice. The provider must take immediate action to address this issue.

The child minder promotes positive partnerships with parents. She keeps parents up to date regularly. A message book is in place for younger children, and she uses verbal communication during drop off or pick up, and private messages.

Recommendations to meet with the National Minimum Standards

R1. Continue with recommendations made at last full inspection

R2. Ensure records are kept of household members present when minding takes place.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
20	The registered person has failed to ensure children's welfare is safeguarded. Ensure proper provision is made to safeguard and promote children's welfare at all times.	Not Achieved
31	The registered person has failed to notify Care Inspectorate Wales of changes to her service within given timescales. They need to ensure they are aware of the requirements to notify Care Inspectorate Wales of changes to the service, and within the correct timescales.	Not Achieved
38	The registered person does not undertake fire drills or testing of equipment. Ensure that regular tests and evacuation drills are completed.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement		
Regulation	Summary	Status
16	The registered person has not established a system to monitor and review the quality of care offered, or completed a subsequent report. Ensure an effective quality of care review is undertaken annually and report produced.	Reviewed
30	The registered person does not ensure that all regulatory records are completed or available. Ensure that all regulatory records are consistently maintained and readily available.	Achieved

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