



Inspection Report

The Green Giraffe Day Nursery- The Parade

**44 The Parade
Roath
Cardiff
CF24 3AB**



Date Inspection Completed

20/07/2023

About The Green Giraffe Day Nursery- The Parade

Type of care provided	Childrens Day Care Full Day Care
Registered Provider	The Green Giraffe Day Nursery Ltd.
Registered places	56
Language of the service	English
Previous Care Inspectorate Wales inspection	20 July 2022
Is this a Flying Start service?	
Does this service promote Welsh language and culture?	The service provides an 'Active Offer' of the Welsh language. It anticipates, identifies and meets the Welsh language and cultural needs of people who use, or may use, the service.

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Summary

This was a focused inspection, and, on this occasion, we only considered well-being and leadership and management.

Children are happy, settled and enjoy their time at the setting. They have plentiful play and learning opportunities to choose from. Children of all ages enjoy socialising with their friends and engaging in the interesting opportunities that are on offer to them.

Leadership and management of the setting is strong. The person in charge (PiC) is very well supported by the responsible individual (RI). The management team play a vital role in the day to day running of the nursery to help create better outcomes for children.

Well-being

As this was a focused inspection, we have not considered this theme in full.

Children are consistently encouraged to make their own decisions about how they spend their time at the setting. They can choose from a variety of exciting and enjoyable activities. For example, children actively play in the mud kitchen or wash their dollies in the water tray. Children developed their imagination and creativity well. For example, they worked as a team to create an ice cream parlour scene and encouraged their friends to buy some by saying, *'ice cream, ice cream for sale'*.

Children are happy, safe, and valued. They are developing friendships in line with their age and stage of development. Children are making strong attachments with the staff who care for them. For example, a child sought a member of staff's attention when another child took a toy off them. They shared their worry with the staff member, and as a result both children co-operated well together and happily shared the toy.

Older children are confident to approach visitors with one child telling us of their enjoyment at attending the setting, *'I go new school, then Giraffe. I like going to Giraffe'*. Children's independence is encouraged with some children using the toilet and washing their hands independently.

Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

Leadership and management of the setting is strong. The statement of purpose is in-depth and provides parents with the relevant information about the setting so they can make an informed decision about its suitability for their child.

Policies and procedures are up to date. Some have been recently updated following a review of procedures. Staffing ratios are maintained in line with regulations in each childcare room. All staff members receive regular supervision and appraisals to discuss their practice, professional development, and any safeguarding concerns they may have.

People who run the setting ensure any complaints they receive are dealt with thoroughly and in line with the setting's policy. During the inspection, we saw evidence that recent complaints had been dealt with and that thorough investigations had been carried out by both the nursery manager and the senior management team, including the responsible individual. The management team ensure that any learning taken from their investigations are implemented and changes made, where needed.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement

Regulation	Summary	Status
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N/A	No non-compliance of this type was identified at this inspection	N/A
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Where we find the provider is not meeting the National Minimum Standards for Regulated Child Care but there is no immediate or significant risk for people using the service, we highlight these as Recommendations to Meet National Minimum Standards.

We expect the provider to take action to address these and we will follow these up at the next inspection.

National Minimum Standards	
Standard	Recommendation(s)
	No NMS Recommendations were identified at this inspection

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