



## Inspection Report

**Bijou Day Nursery and Creche**

**48a Eastgate  
Cowbridge  
CF71 7AB**



**Date Inspection Completed**

05/05/2022

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## About Bijou Day Nursery and Creche

Type of care provided	Children's Day Care Full Day Care
Registered Provider	BIJOU DAY NURSERY AND CRECHE LTD
Registered places	60
Language of the service	English
Previous Care Inspectorate Wales inspection	1 November 2021
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	No. This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service.

## **Summary**

This was a focused inspection primarily to consider aspects of the Leadership and Management theme. We have not therefore considered themes in full.

Children are settled and content at this nursery. They make positive relationships with staff which helps them feel safe and happy. Staff speak to children in a kind and caring way and support them in their day at nursery.

The nursery remains secure, clean and bright, providing a safe and inviting environment for children to spend time. There is a sufficient variety and number of resources and equipment to support children's learning and development.

Overall, the people who run the nursery have effective systems in place to ensure the smooth running of the nursery. They respond in a positive way to identified areas of improvement and strive to provide a high-quality service.

## Well-being

As this was a focused inspection, we have not considered this theme in full.

Children are able to make choices about what they do. Children in the baby room freely explore their environment. One baby was particularly enjoying a new piece of climbing apparatus with a slide attached. One stretched their arms up to a member of staff to be picked up, showing they were familiar and comfortable with her.

Children are settled and relaxed at the nursery and are contented whether sleeping, eating or playing. Positive relationships with staff are clear to see.

Children display considerate behaviour such as kindness, willingness to share and friendliness throughout the nursery. They play with or alongside each other as is appropriate for their age.

Children have opportunities to learn and develop through the activities and routines of the nursery. We saw older children all joining in with a game of duck, duck, goose in the outdoor area helping them to develop concentration, confidence and physical control as well as to learn and follow rules. Babies now have highchairs with trays, as was discussed at our previous inspection. This supports them to start developing independent eating skills as they 'have a go' themselves.

## Care and Development

As this was a focused inspection, we have not considered this theme in full.

We found no significant changes to care and development since the last inspection.

## **Environment**

As this was a focused inspection, we have not considered this theme in full.

We found no significant changes to the environment since the last inspection. The nursery is secure, welcoming, clean and well maintained.

## Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

We did not find any significant changes to the leadership and management of the nursery since the last inspection, although the responsible individual has appointed a new person in charge. They work well together to continue to bring about improvements in the management of the nursery.

At the last inspection, the registers did not identify which staff were looking after which children, or who covered during staff breaks and school runs. Since the last inspection, the people who run the service have introduced a new register format. This means that staff sign in and out, including signing in and out when they go for lunch. However, they still do not consistently sign in and out when they leave the nursery to take children to school or pick them up. Staff who cover at these times, over lunch times or at other times in the day also do not sign in and out. This means there remain times of the day when records do not identify which staff are looking after which children. Additionally, there is not always an accurate record of who is in the building which is important for fire safety procedures. We have now identified this as an Area for Improvement. Since the inspection, the people who run the nursery have assured CIW that they have put in place systems to ensure their records accurately reflect which staff are looking after which children at all times and who is present on the premises. Whilst no further immediate action is required this is an area for improvement, and we expect the provider to take action.

Overall, during this inspection, ratios were maintained, although people who run the nursery do not always consider the impact on ratios when individual children who are younger visit rooms prior to their planned move.

People who run the nursery do not always inform CIW when changes occur. Although they had informed CIW of the change of the person in charge they had not notified of changes in staffing, in their Statement of Purpose or of cases of an infectious illness in the nursery. We saw that parents had been kept informed and all other appropriate action was taken. Since the inspection, they have submitted all relevant notifications to CIW.



## **Recommendations to meet with the National Minimum Standards**

R1 Ensure consideration is given to the age of all children in a room when calculating appropriate staff ratios.

R2 Ensure CIW are informed in a timely manner of all relevant matters.

### Summary of Non-Compliance

Status	What each means
<b>New</b>	This non-compliance was identified at this inspection.
<b>Reviewed</b>	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
<b>Not Achieved</b>	Compliance was tested at this inspection and was not achieved.
<b>Achieved</b>	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

### Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

### Area(s) for Improvement

Regulation	Summary	Status
30	The provider does not ensure that staff registers accurately reflect which staff are looking after which children at all times. They must put in place a system to record this information and monitor it to ensure it is	New

	consistently followed.	
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