



Inspection Report on

Oakley House

**11 Mary Street
Porthcawl
CF36 3YL**

Date Inspection Completed

03/02/2023

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About Oakley House

Type of care provided	Care Home Service Adults Without Nursing
Registered Provider	Positive Lifestyles (Porthcawl) Limited
Registered places	5
Language of the service	English
Previous Care Inspectorate Wales inspection	12 August 2022
Does this service provide the Welsh Language active offer?	This service is working towards providing an 'Active Offer' of the Welsh language and demonstrates a significant effort to promoting the use of the Welsh language and culture.

Summary

An unannounced focused inspection took place to consider a Priority Action Notice issued at the last inspection. This relates to the theme of the environment as the premises were not properly maintained and were not free from hazards. We did not consider the themes of care and support or leadership and management during this inspection. We found significant investment and improvements have been made to the environment. The home is safe, and people benefit from a pleasant home environment. More generally, we saw people were well-supported at Oakley House and received person-centred care.

Well-being

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

People are treated in a caring and dignified way by care staff. People appeared well cared for, at ease in their environment, and appropriately dressed. There were sufficient staff to provide support. We saw people's activity planners, with plans for people to go into the community very often throughout the week. Several people were accessing the community during the inspection, such as educational courses and sports activities, with several more getting ready to leave. We were told people now access activities in the community most days and have more options and opportunities to do so following the COVID-19 pandemic. We saw sufficient care staff on duty to enable this.

Care and Support

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

Environment

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

People can be assured the environment supports people to achieve their wellbeing. All areas that could have previously presented a hazard have been addressed. The home is safe, and people benefit from a pleasant home environment. Significant investment and improvements have been made to the environment. The home has been redecorated inside throughout, with the external front also redecorated and refurbished. Skylight windows have been replaced. Window restrictors are present on all windows. People's ensuites have new flooring. New carpet has been laid in the communal areas. The communal bathroom and shared toilet have been upgraded. Further upgrading works are due to people's bedrooms and the external rear of the home.

Leadership and Management

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
44	The premises are not properly maintained, and are not free from hazards to the health and safety of individuals and any other persons who may be at risk.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement

Regulation	Summary	Status
57	The home's fire risk assessment has not been reviewed.	Reviewed

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