



## Inspection Report

**Greenfields Nursery**

**198 Tregwilym Road  
Rogerstone  
Newport  
NP10 9EL**



### **Date Inspection Completed**

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## About Greenfields Nursery

Type of care provided	Childrens Day Care Full Day Care
Registered Person	Karen Roberts-Jones Jason Roberts-Jones
Registered places	53
Language of the service	English
Previous Care Inspectorate Wales inspection	03 June 2021
Is this a Flying Start service?	No
Does this service promote Welsh language and culture?	This service does not provide an 'Active Offer' of the Welsh language and does not demonstrate a significant effort to promoting the use of the Welsh language and culture.

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## Summary

This was a focused inspection. We have not considered care and development, the environment or leadership and management in detail. These themes will be considered in full at the next inspection.

Children enjoy their time at the setting. Play is predominantly child led and they engage and concentrate well on their chosen activities. Children learn to co-operate and share with other children and be kind to their friends. They have good opportunities to develop their independence.

Staff build good relationships with children and know the children's individual needs well. They manage children's behaviour in a positive manner, responding warmly and appropriately to children's requests. They understand and implement most of the setting's procedures well, although some staff do not implement some health and safety procedures in line with nursery policy.

The environment is clean, safe overall, and suitably organised. A good variety of indoor and outdoor toys and resources promote children's all round development. Some daily checklists are not completed thoroughly, and this can lead to emerging risks not being addressed promptly.

Overall, people running the setting have a good oversight of the service but have not ensured that staff have a full understanding and consistently implement all of the nursery's procedures

## Well-being

Children are confident to speak and express themselves. They choose the toys they wish to play with or approach staff with their requests. Younger children approach staff easily knowing that their requests for cuddles and reassurance will be warmly responded to.

Children have good relationships with the staff and look to them for support. Babies cope well separating from their parents. They confidently explore their surroundings and as a result, they are happy and well settled. Children are familiar with daily routines. For example, we saw older children putting their coats and wellies on and lining up, chatting to their friends, eager to play outside.

Children are learning to manage their behaviour, interact well, and develop friendships and social skills as they grow. They listen to instructions and respond well to guidance. Children help to tidy toys away when asked. When a child became upset that they could not find their dinosaur egg they had painted, their friends searched with them to find it, showing growing consideration for others.

Most children have good opportunities for different types of play moving happily around the base rooms. Older children happily initiate their own play. They spend time on activities that interest them. For example, some children loved painting dinosaur eggs whilst others role played their favourite superheroes and then drew them. Babies loved exploring the cosy corner and book area.

Nearly all children are developing their independence skills well, in line with their age or stage of development and do as much for themselves as possible. Older children access toilets and wash their hands independently with minimal support. They cut up their own fruit during snack time, then clear their dishes away. Younger children access toys independently as they are easy to reach.

## Care and Development

As this was a focused inspection, we have not considered this theme in full.

Most staff have a good understanding of how to keep children safe and healthy. There are suitable safeguarding procedures which promote the welfare of children. They supervise children appropriately, when children are at play, mealtimes and when children sleep. Staff have a good understanding of most hygiene procedures and ensure children wash their hands appropriately before mealtimes and after using the bathroom. Children receive healthy nutritious food and regular drinks throughout the day. Staff undertake daily checks of the environment, but this is not effectively done in all areas of the nursery. Not all staff complete nappy changing in line with the nursery procedures, whilst gloves are used, aprons are not always worn. This could lead to cross contamination and the Responsible Individual (RI) has assured us that this will be addressed as a matter of urgency.

Staff interact in a kind and caring manner with the children. They are consistent in their approach and mindful of the age and stage of development of the children when managing behaviour. Staff praise children for all their efforts and show a real interest in what children are saying and doing. When one child became upset, we saw a staff member spontaneously respond, suggesting an egg-hunt to locate their piece of craft work.

## Environment

As this was a focused inspection, we have not considered this theme in full.

Managers ensure that the environment is clean, secure, and well maintained indoors and outdoors. They ensure the environment has good indoor play space for children to move freely. The environment meets the children's needs and enables them to play, explore and develop with a good range of play opportunities suitable for the age ranges cared for. Managers ensure that nearly all children can access good quality and a broad variety of age-appropriate furniture, toys and equipment, both indoors and outdoors to stimulate the children's interest and imagination. However, staff had not implemented a check of the environment as a safety checklist had not been completed in an area where we identified a hazard. This risk was removed immediately during the inspection. We saw that toilets within the pre-school room were clean, easily accessible and suitably equipped, to promote children's independence. However, a separate children's toilet within an adjoining room was not available to children and had been used for storage. The RI assured us that this would be addressed so that it is once again easily accessible to children should they wish to use it.

## Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

People who run the service are experienced and manage the service effectively. One of the RIs' provides daily support to the person in charge and her team, to ensure they both have good oversight of the setting. We looked at registers and observed that ratios are maintained, and children are supervised appropriately. The registers are currently completed on an electronic app. The RI explained they would be upgrading this to ensure the registers included accurate information identifying where children were being cared for within the nursery, and to give them access to information to help them deliver the new curriculum.

People who run the service are committed to open and transparent communication with parents. Regular contact with parents is prioritised via the electronic app, telephone and through verbal communication during drop off and collection times.

### Summary of Non-Compliance

Status	What each means
<b>New</b>	This non-compliance was identified at this inspection.
<b>Reviewed</b>	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
<b>Not Achieved</b>	Compliance was tested at this inspection and was not achieved.
<b>Achieved</b>	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

### Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

### Area(s) for Improvement

Regulation	Summary	Status
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N/A	No non-compliance of this type was identified at this inspection	N/A
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