

Annual Return 2022/2023

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	STRADEY PARK CARE HOMES LTD	
The provider was registered on:	24/09/2018	
The following lists the provider conditions:	There are no imposed conditions associated to this provider	
The regulated services delivered by this provider were:	Stradey Park House	
	Service Type	Care Home Service
	Type of Care	Adults Without Nursing
	Approval Date	24/09/2018
	Responsible Individual(s)	Benjamin Edwards
	Manager(s)	Rachel Edwards
	Maximum number of places	8
	Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	The service provider has identified mandatory and service specific training that all staff members undertake when they commence employment with the company. The staff members also complete annual updates of the training identified.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	The service provider operates a safe and robust recruitment process within the home. Staff members go through an interview process and are required to complete an induction when they commence employment in the home. Staff members receive regular supervisions and appraisals. The management team and Responsible Individuals operate an open door policy and are available should staff members require support or raise any concerns.

Service Profile

Service Details

Name of Service	Stradey Park House
Telephone Number	01554755725
What is/are the main language(s) through which your service is provided?	English Medium with some bilingual elements
Other languages used in the provision of the service	

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	8
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Fees Charged

The minimum weekly fee payable during the last financial year?	725.60
The maximum weekly fee payable during the last financial year?	1622.15

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	The residents have regular meetings with the staff members where they can discuss and concerns/issues that they may have. The residents are asked to complete questionnaires as part of the quality of care review process. The management team operate an open door policy and are always available to converse with the residents.

Service Environment

How many bedrooms at the service are single rooms?	8
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	1
How many communal lounges at the service?	2
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	The residents have access to a garden area where they can spend time relaxing or taking part in activities.
Provide details of any other facilities to which the residents have access	The residents have played an active part in the development of a local Community Garden which is close to the home. The area was deserted and overgrown and the community came together to work to reclaim this area so that it could be used by the local community. The residents of the home played an active part in the reclamation of the garden and now utilise that area for relaxation and activities.

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published [guidance](#) on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

<p>The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.</p>	<p>The residents attend regular meetings where they can discuss any issues/concerns or suggestions in relation to the support they receive. Residents views are gathered as part of the quality of care review process, taken onboard and if required changes are made within the home.</p> <p>The staff and management team operate an open door policy and are always available to listen to and support the residents.</p>
<p>The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.</p>	<p>The residents are registered with the relevant healthcare professionals and are supported to attend any appointments that they require. The staff team work closely with the healthcare professionals and make them aware of any changes that take place in relation to the residents so that the required support is provided.</p> <p>The residents are encouraged to take part in activities both within and outside the home to support them to develop skills and maintain their overall wellbeing. The residents took part in a local community project which involved the reclamation of a disused and overgrown area of land and developing a communal garden that could be accessed by all members of the local community. By taking part in this project the residents were able to develop practical gardening skills while working on their socialisation skills. The residents enjoyed this activity and make good use of the garden space.</p>
<p>The extent to which people feel safe and protected from abuse and neglect.</p>	<p>All staff members complete safeguarding training and have annual refresher training. The home works closely with the allocated social workers and makes them aware of any changes/concerns in relation to the residents and takes any action required.</p> <p>No safeguarding concerns have been raised in this reporting year. Staff members are aware of the process that should be followed if they have any concerns. Staff have downloaded the All Wales Safeguarding Procedures App for their phones and are able to consult this if they are uncertain about what action to take.</p>
<p>The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.</p>	<p>Each resident has their own bedroom which they are supported to decorate to their own individual taste. The decoration and furnishing of the communal areas of the home are discussed in regular meetings and consensus is agreed upon how they should be decorated and furnished. The management/staff team take into account the physical and wellbeing needs of the residents when advising them about the decoration and furnishings of all areas of the home.</p> <p>The residents are encouraged to be as independent as possible and are supported to develop their independent living skills within the home.</p>

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

<p>The total number of full time equivalent posts at the service (as at 31 March)</p>	<p>12</p>
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The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes
	<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
	Filled and vacant posts	
	No. of staff in post	1
	No. of posts vacant	0
	<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
	Induction	0
	Health & Safety	1
	Equality, Diversity & Human Rights	1
	Infection, prevention & control	1
	Manual Handling	1
	Safeguarding	1
	Medicine management	1
	Dementia	1
	Positive Behaviour Management	0
	Food Hygiene	1
	Please outline any additional training undertaken pertinent to this role which is not outlined above.	
	Contractual Arrangements	
	No. of permanent staff	1
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1	

No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1
Deputy service manager	
Does your service structure include roles of this type?	No
Other supervisory staff	
Does your service structure include roles of this type?	No
Nursing care staff	
Does your service structure include roles of this type?	No
Registered nurses	
Does your service structure include roles of this type?	No
Senior social care workers providing direct care	
Does your service structure include roles of this type?	Yes
<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
Filled and vacant posts	
No. of staff in post	1
No. of posts vacant	0
<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
Induction	0
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	1
Positive Behaviour Management	0
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0

No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	The Senior Social Care Worker usually works 09.00 - 15.00 x 5 days a week and there is one of this grade of staff on shift.
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	1
No. of staff working towards the required/recommended qualification	1
Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
Filled and vacant posts	
No. of staff in post	10
No. of posts vacant	0
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.	
Induction	2
Health & Safety	10
Equality, Diversity & Human Rights	10
Infection, prevention & control	10
Manual Handling	10
Safeguarding	10
Medicine management	10
Dementia	10
Positive Behaviour Management	0
Food Hygiene	10
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	10

No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	10
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	<p>The staff team work a variety of shifts depends on the required needs of the residents on any given day. The following is an example of some of the shift hours worked by staff members:</p> <p>07.00 - 19.00 09.00 - 21.00 09.00 - 15.00 15.00 - 21.00 21.00 - 09.00</p> <p>During the day there is usually between 2 - 4 members of staff depending on the needs of the residents on the day. The manager will take the needs of the residents, appointments and activities into account when completing the rota. On the night shifts there is also a staff member who does a sleep in shift and is on call should they be needed for any reason.</p>
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	10
No. of staff working towards the required/recommended qualification	2
Domestic staff	
Does your service structure include roles of this type?	No
Catering staff	
Does your service structure include roles of this type?	No
Other types of staff	
Does your service structure include any additional role types other than those already listed?	No