Provider Information to be published

> The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.
>
> This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	sharon davies
The provider was registered on:	05/06/2018
The following lists the provider conditions:	There are no imposed conditions associated to this provider

The regulated services delivered by this provider were:	**Honeyhome**	
	Service Type	Care Home Service
	Type of Care	Adults Without Nursing
	Approval Date	05/06/2018
	Responsible Individual(s)	Sharon Davies
	Manager(s)	Sharon Davies
	Maximum number of places	5
	Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	All staff have access to online training. We use social care tv. All staff carry out the 5 core training required annually. They also attend all wales moving and positioning. They are encouraged to access any other relevant training to the home or of personal interest.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	All new staff will have had basic training, provided 2 references and a DRB check prior to employment.

Service Profile

Service Details

Name of Service	Honeyhome

Telephone Number	01646698063
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	7

Fees Charged

The minimum weekly fee payable during the last financial year?	1772.00
The maximum weekly fee payable during the last financial year?	1772.00

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Service users are asked to fill in a quality assurance questionnaire with members of staff or with family . We also speak to family on a weekly basis to discuss any problems or worries they might have. We try to organize annual reviews which has been difficult during covid. We have 1 arranged 1 done and 1 tba.

Service Environment

How many bedrooms at the service are single rooms?	5
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	1
How many bathrooms have assisted bathing facilities?	2
How many communal lounges at the service?	1
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	We have a lovely secure back garden which there is a log cabin/games room for service users to have a change of scenery. We also have a sun room at the back of the house. There is a patio area and table to sit at to eat. It has been made specially for wheelchair access.
Provide details of any other facilities to which the residents have access	The log cabin is used for arts and crafts/botcha/darts /netball. somewhere to have lunch. Watch tv/listen to music. They also all have activity plans to access the community and visit places of interest. i.e bowling, train rides, bus rides, visit horses, picnics, shopping, garden centres, cinema. etc

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	Yes
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	Yes
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Service-users all have their own weekly activities which they choose to do either as a group or individually. Choice is promoted throughout their daily living i.e. clothes to wear, menu for the day or activities to join in. Management speak to the service users regularly to check that they are happy that their needs are being met and that they feel valued living at Honeyhome.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	Service users records demonstrate that specialist. medical, and social work support is sought appropriately. All service users benefit from a healthy diet and encouraged to choose healthy home cooked meals Attention is given to nutrition and hydration and recorded daily and weight recorded weekly.
The extent to which people feel safe and protected from abuse and neglect.	All staff are dbs checked and are employed to create a safe homely environment which is aimed at making the service user feel safe. Staff are competent and understand the importance of protecting each service user from any form of abuse or neglect' training is provided annually. Management speak to service users and /or their representatives regularly so any concerns they may have will be dealt with immediately.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	We are very particular who comes to live at Honeyhome. It is very important to us that the mix of service users is right and that they all get on well. Honeyhome is a calm , relaxed ,homely atmosphere where personal choice is promoted daily. People are encouraged to come and visit , have short stays and respite before they choose to live permanently. This interim period enables us, them and their families to be confident that Honeyhome is the right choice of home to meet those individual needs.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	5

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type		
	Service Manager	
	Does your service structure include roles of this type?	Yes
	Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	

Filled and vacant posts

No. of staff in post	7
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	2
Health & Safety	7
Equality, Diversity & Human Rights	0
Infection, prevention & control	7
Manual Handling	7
Safeguarding	7
Medicine management	7
Dementia	3
Positive Behaviour Management	0
Food Hygiene	7
Please outline any additional training undertaken pertinent to this role which is not outlined above.	

Contractual Arrangements

No. of permanent staff	7
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	4
No. of part-time staff (17-34 hours per week)	3
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Deputy service manager

Does your service structure include roles of this type?	No

Other supervisory staff

Does your service structure include roles of this type?	No

Nursing care staff

		Does your service structure include roles of this type?	No

Registered nurses	
Does your service structure include roles of this type?	No

Senior social care workers providing direct care	
Does your service structure include roles of this type?	No

Other social care workers providing direct care	
Does your service structure include roles of this type?	No

Domestic staff	
Does your service structure include roles of this type?	No

Catering staff	
Does your service structure include roles of this type?	No

Other types of staff	
Does your service structure include any additional role types other than those already listed?	No