Provider Information to be published

> The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.
>
> This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Omega Care Group Ltd
The provider was registered on:	04/08/2021
The following lists the provider conditions:	There are no imposed conditions associated to this provider

The regulated services delivered by this provider were:

Poseidon House

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	21/02/2023
Responsible Individual(s)	Caron Lackenby
Manager(s)	Kristen Evison
Maximum number of places	4
Service Conditions	There are no conditions associated to this service

Athena House

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	04/08/2021
Responsible Individual(s)	Caron Lackenby
Manager(s)	Barry jones
Maximum number of places	3
Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	All staff receive training and development opportunities that equip them with the skills required to meet the emotional, developmental and physical needs of the young people living in the home. The training of staff will be in conjunction with the statutory requirements as defined in response to the needs of our young people. Staff who do not already possess the applicable Level 3 qualification will be enrolled at the earliest opportunity and supported to complete their qualification.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	Omega Care has a well-planned and structured recruitment procedure to ensure the best person is recruited for the role, and to determine whether someone is suitable to work with children. The key to safer recruitment is rigorous scrutiny. All information gathered during the process is thoroughly checked at every stage. It is important that the need to safeguard children is also considered throughout the recruitment process. No issues with retention of staff during the last financial year.

Service Profile

Service Details

Name of Service	Athena House

Telephone Number	01978508798
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	none

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	6

Fees Charged

The minimum weekly fee payable during the last financial year?	5902.40
The maximum weekly fee payable during the last financial year?	5902.40

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Omega care uses their own website and also use social media forums to consult with people who use the service.

Service Environment

How many bedrooms at the service are single rooms?	5
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	2
How many dining rooms at the service?	0
Provide details of any outside space to which the residents have access	Athena has a great outdoor space/garden set within a walled garden. To the rear of the property, we have hot tub for the use of the young people. There is a large shed with 2 rabbits. The front garden has sports activities which includes a basketball stand and goal posts. We are currently creating a pet's corner for the benefit of the young people; we have recently acquired 4 chickens. The plan is to create a vegetable patch within the garden. The front garden also has a dining table on the large patio.
Provide details of any other facilities to which the residents have access	no other facilities.

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	The service ensures that children have choice about their care and support and this is evidenced through various methods such as keyworker sessions, children's meetings, feedback forms, care council meetings, participation folders and planning of home events. This allows the young people to discuss potential opportunities, make informed choices about their life and express their views.
	For example, residents have completed keyworker sessions about transitions home and their views shared with other professionals allowing transition plans to be amended in line with their needs, wishes and feelings, to give them the best chance for a positive transition.
	Residents have personal plans, behaviour support plans and risk assessments that are daily working documents and will be updated regularly to reflect any changes in the care planning of the resident and to reflect how the home listens to residents, and provide a wrap around service based on their wishes and feelings, in a way that a reasonable parent would.
	Moreover, this has been evidenced through staff feedback forms as well where staff have also been able to give their opinion and establish their voice into the working practice of the home. Given the information provided, it is clear the home is conscious and thorough in their implementation of the care standards to ensure choice and control in the home in line with Regulation 29 of the Regulation and Inspection for Social Care Wales Act (2016).

The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	The service promotes residents's health by ensuring there is a continuity of care that supports their physical, emotional and psychological health needs are properly assessed and accounted for. All residents have health care plans designed to ensure the health care needs are met. They experience positive emotions such as happiness and contentment as well as the development of their potential, having some control over their life and having a sense of purpose.
	residents have positive relationships with the staff, who have realistic, but high expectations of them, created through an environment and culture which promotes and supports positive behaviour. Behaviour management strategies support positive behaviour and de-escalation of conflicts. residents are encouraged to take responsibilities for their behaviours in a way appropriate to their age.
	Residents share ideas and thoughts with staff and encourage them to think independently and develop their own ideas and set goals, challenge them to think about possibilities for the future, compliment and praise them for well thought out decisions.
	residents have incentive charts in place to help them to achieve their goals, and to promote positive reinforcement, additionally to this, they have further reward to recognise positive achievements and in turn help them to improve their self-worth and self-esteem. This is turn helps to improve on any behaviours of concern, through positive regards for positive behaviour.
	Staff offer appropriate ongoing guidance and support over health development are all registered with local GP, Dentist and Opticians. Residents are aware of their placement plans and have individual versions specific to their needs, to help them be aware of their daily routines.
The extent to which people feel safe and protected from abuse and neglect.	All the staffing team are trained in safeguarding and have the ability and the skills to identify and act upon signs that a resident is at risk from harm. All staff are fully trained in PRICE and refresher courses are in place on the training matrix as and when needed. Staff are aware that any form of Physical intervention is the last resort and also understand the importance of de-escalation.
	The service has a good balance of risk management which allows the residents to take measured risks, each risk assessment is monitored regularly and updated with any changes. If changes are made to any risk assessments staff are made aware in the handovers and they will read and sign them.
	All Health & Safety certificates are up to Date, also all Health & Safety checks and fire drills, medication checks and car checks are up to date and in line with the services procedures. There are also procedures in place to complete monthly Audits.
	At the service we have a rolling rota which is completed by the Manager, this document contains also annual leave, Staff training and sickness and we ensure staffing levels are maintained at all times. The rota is a live document to ensure any changes are made to meet the needs of the residents. This ensures consistency within the team, which in turn gives more robust safeguarding.
	The residents are aware of the procedures of making a complaint and how this is dealt with, this is explained to them in their induction booklet upon admission.
	Staff are trained in all risk taking areas, and completed additional training of a child has specific needs, for example, if residents have suffered bereavement and loss, staff complete training in this to ensure that they can support effectively.
	Staff support residents to be aware of and manage their own safety both inside and outside the home to the extent that any good parent would. Staff help residents to understand how to protect themselves, feel protected and be protected from significant harm.

The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	The service is a detached 4 bedroom property located in North wales. We have created We have created family orientated home environment were the children are enabled to flourish and thrive.
	The home is decorated and furnished to a high standard with personal touches throughout. The residents in the home are encouraged to make decisions regarding the decorating of the home. On admission they are given a budget to personalise their bedrooms.
	The Manager and staff's focus of the home's environment is to encourage the residents to feel a sense of belonging in which they feel safe, respected and cared for. We all offer a caring, consistent home environment which places each resident at the heart of all processes, decisions and activities within the home and community. This is incorporated by having weekly meetings, so their wishes and feelings are heard and respected and acted upon, also gives them a reflection on how they feel their behaviours have been and what has been working well within the home and community.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	6

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes
	Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
	Filled and vacant posts	
	No. of staff in post	1
	No. of posts vacant	0
	Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.	
	Induction	1
	Health & Safety	1
	Equality, Diversity & Human Rights	1
	Infection, prevention & control	1

Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	0
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	All staff/management are trained in positive behaviour support, PACE, ACE's, attachment disorder and any training required to meet individual needs.

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1

Deputy service manager	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	2
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2

Medicine management	2
Dementia	0
Positive Behaviour Management	2
Food Hygiene	2
Please outline any additional training undertaken pertinent to this role which is not outlined above.	All staff are trained in positive behaviour support, P ACE, ACE's, attachment disorder and any training r equired to meet individual needs

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	2
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Other supervisory staff

Does your service structure include roles of this type?	No

Nursing care staff

Does your service structure include roles of this type?	No

Registered nurses

Does your service structure include roles of this type?	No

Senior social care workers providing direct care

Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	3
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	3
Health & Safety	3
Equality, Diversity & Human Rights	3
Infection, prevention & control	3
Manual Handling	3
Safeguarding	3
Medicine management	3
Dementia	0
Positive Behaviour Management	3
Food Hygiene	3
Please outline any additional training undertaken pertinent to this role which is not outlined above.	All staff are trained in positive behaviour support, PACE, ACE's, attachment disorder and any training required to meet individual needs

Contractual Arrangements

No. of permanent staff	3
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Typical shift patterns in operation for employed staff

Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	Staff work a rolling rota - 2 days in 4 days off, shift time starts at 10:00hrs until 00:00hrs sleep in, 08:00hrs until 00:00hrs sleep in 08:00 until 10:00hrs finish the following day.

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	3
No. of staff working towards the required/recommended qualification	0

Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	2
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	2
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2
Medicine management	2
Dementia	2
Positive Behaviour Management	2
Food Hygiene	2
Please outline any additional training undertaken pertinent to this role which is not outlined above.	All staff are trained in positive behaviour support, PACE, ACE's, attachment disorder and any training required to meet individual needs

Contractual Arrangements

No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	3
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	2
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Typical shift patterns in operation for employed staff

Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	Staff employed have a rolling rota 2 days in 4 days off - 10:00hrs-00:00hrs sleep in 08:00-00:00 sleep in 08:00-10:00 finish the following day. Average number of staff on shift is 2.

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	2
No. of staff working towards the required/recommended qualification	2

Domestic staff	
Does your service structure include roles of this type?	No

Catering staff	
Does your service structure include roles of this type?	No

Other types of staff	
Does your service structure include any additional role types other than those already listed?	No

Service Profile

Service Details

Name of Service	Poseidon House

Telephone Number	01492685998
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	Welsh

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	1

Fees Charged

The minimum weekly fee payable during the last financial year?	3850.00
The maximum weekly fee payable during the last financial year?	3850.00

Complaints

What was the total number of formal complaints made during the last financial year?	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Omega care uses their own website and also use social media forums to consult with people who use the service.

Service Environment

How many bedrooms at the service are single rooms?	4
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	2

How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	The service has a large garden and is enclosed by brick-built walls and fencing and is lawned to the front with trees and seating area, raised borders and hedges, the rear of the property has a paved walled garden and storage.
Provide details of any other facilities to which the residents have access	None.

Communicating with people who use the service

> Identify any non-verbal communication methods used in the provision of the service

Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

> The Responsible Individual must prepare the statement of compliance.
>
> CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.
>
> Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	At the service, we aim to ensure that the resident's views, wishes and feelings are at the centre of our care practice. Hence, the statuary guidance issued by the Welsh ministers under section 29 of the Regulation and Inspection of Social Care Wales Act 2016, informs the implementation of the care standards into the working practice of the service. Moreover, the company ensures the principles of the Social Services and Well-being Act 2014, promote the primary principles of the legislation into working practice. Therefore, establishing choice and control in the home is paramount to ensuring the resident's individual needs remain at the centre of care planning and the resident is given control over their outcomes for positive wellbeing.
	The service ensures that resident's have choice about their care and support, and this is evidenced through various methods such as keyworker sessions, resident meetings, feedback forms, care council meetings, participation folders and planning of home events. This allows the resident's to discuss potential opportunities, make informed choices about their life and express their views.
	Resident's who reside at the home have individualised bespoke centred care plans, risk assessments and daily documents which evidence the starting point and progress each resident's makes and during their journey towards adult life learning and developing life skills. The staff at the home also provide support for residents like a co-parent would offering daily advice and guidance to any conversations residents discuss providing a positive role modelling culture.
	Each resident has a personal care plan, education plan, routine, structure etc and this is agreed with the resident's voice being in the centre of this also including external agencies voices who are specialist in individual areas that are able to state which they believe is in the best needs of the resident. The service evidence the resident being involved in their personalised plans through key work sessions.
	A DOLS order was in place due to severe risks around a residents welfare in the community. Resident said they wished to have free time in the community. The service worked alongside professionals to advocate and was able to put in a safety plan for free time which could be built up with trust, stability, and structure.

The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	We feel that the overall welfare of a resident begins when they are transitioning into the home as this is a time of unknown and they can feel scared or nervous due to having to meet new people and build up that trust and place of safety despite the adverse childhood experiences they have experienced causing trauma. The service ensures a quality transition is in place were possible if it is not an emergency placement, where residents are visited by different staff to build up a rapport and also answer any questions, they might have to support the transition. A residents guide will also be provided giving the residents the opportunity to learn about the service, see that the home looks like before they complete a visit prior to moving in. This will support resident's self-esteem, confidence, emotional and psychological wellbeing to reduce the impact of negative thoughts and feelings occurring due to the severe change they will be going through. For example, a resident stated she has not felt safe in many of her homes were she as previously lived but this home is where she feels this is now her forever home and is happy to live there.

Residents have built up positive relationships with the care team at the service and this has been able to benefit the residents to develop their intellectual, social and behavioural development in different ways through having a stable, consistent nurturing approach with structure and routine which helps the residents to feel a place of safety to express themselves knowing they have co-parents at home where they will guide them through positive role modelling.

Residents at the service are supported with all aspects of health and hygiene and lifestyle, by promoting healthy options on menus and physical activities. The service educates the residents through key work sessions. Although at times residents are reluctant to take advice on following a healthy lifestyle, staff continue to encourage and educate her in this area and try and break this cycle through educational key work sessions around the importance of a healthy balanced diet and also working alongside health professionals who also provide advice and guidance around leading a happy healthy lifestyle and how this has a positive impact emotionally and mentally.

Residents are registered at the local GP. Dental practice and opticians upon arriving at the service to ensure they have the health facilities available to them should they require these. |
| The extent to which people feel safe and protected from abuse and neglect. | At the service, staff are trained in safeguarding and have the ability and the skills to identify and act upon signs that a resident is at risk from harm. All staff are fully trained in PRICE and refresher courses are in place on the training matrix as and when needed to ensure skill sets are of good quality to keep children safe. Staff are aware that any form of Physical intervention is the last resort and also understand the importance of de-escalation, and the importance of ensuring that residents have dignity at all times.

The service environment offers safety with all Health & Safety certificates up to date, Health & Safety checks and fire drills, medication checks and car checks up to date and in line with Poseidon Home procedures.

At the service there is a rolling rota which is completed by the Manager. This is to ensure that staffing levels are maintained at all times. The rota is a live document to ensure any changes are made to meet the needs of the child such as a gender balance with experience and skill sets considered. This ensures consistency within the team, which in turn gives more robust safeguarding approach in line with the ethos of the organisation.

Residents at the service are aware of the procedures of making a complaint and how this is dealt with, this is explained to them in the resident's guide during transition and then again during the induction to the home on arrival.

Staff are trained and competent on knowing how to respond to a missing resident and will always go and look for a resident and follow the house risk assessments and organisational policies and procedures. With each individual concern the staff have managed behaviours and risks effectively to ensure that risk of harm occurring is managed and their safety is at the forefront of our practice. |

The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	The service has plenty of green space around the property for the children to enjoy outdoor activities upon the grounds and provides the opportunity for them to invest into different interests such as having a vegetable patch.
	The interior of the service has been decorated to a good standard with the furniture of high-quality providing children with a comfortable relaxing surrounding. Residents in the home are encouraged to personalise areas to their liking to promote inclusion into their own home.
	The high standard of the internal and external layout of the home is to show the residents that they deserve to have nice things, but it also encourages them to appreciate the environment they are living in and empowers them to feel proud and take ownership to look after things. Empowering residents to want to enjoy their surroundings will provide them with a sense of purpose and belonging in their own home.
	The service has incentive charts which are discussed in line with the children to identify which areas of progression/improvement we should aim for that is achievable for them. When residents are able to recognise the progress, they are making they will be proud of achieving personal goals and this will have a positive impact on their emotional wellbeing, self-belief /esteem and personal confident to continue making positive steps forward. The service ensure that all targets are in line with SMART goals to be realistic and achievable for the residents with it being personalised to their needs and understanding.
	Staff at the service have built up positive relationships with the residents and this has enabled them to be able to form positive relationships and be able to implement strategies and procedures in the home that help support the residents wellbeing. The home has also built-up good working relationships with other professionals through good communication and transparency around the residents care using multi agency working to achieve positive outcomes. The home uses feedback forms to professionals that work with the children such as health, social care and education to evaluate the service we are providing.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	6

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes
	Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
	Filled and vacant posts	

No. of staff in post	1
No. of posts vacant	0

> Training undertaken during the last financial year for this role type.
>
> Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	0
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	N/A

> Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

> Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

> Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Deputy service manager	
Does your service structure include roles of this type?	Yes

> Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

> Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

> Training undertaken during the last financial year for this role type.
>
> Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	0
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	All staff are trained in positive behaviour support, PACE, ACE's, attachment disorder and any training required to meet individual needs

> Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

> Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

> Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Other supervisory staff	
Does your service structure include roles of this type?	No

Nursing care staff	
Does your service structure include roles of this type?	No

Registered nurses	
Does your service structure include roles of this type?	No

Senior social care workers providing direct care

Does your service structure include roles of this type?	Yes

Filled and vacant posts

No. of staff in post	3
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	3
Health & Safety	3
Equality, Diversity & Human Rights	3
Infection, prevention & control	3
Manual Handling	3
Safeguarding	3
Medicine management	3
Dementia	0
Positive Behaviour Management	3
Food Hygiene	3
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Staff receive training in positive behaviour support, (PRICE), attachment disorder, ACE'S, PACE, any other training required to meet the needs of individual children

Contractual Arrangements

No. of permanent staff	3
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Typical shift patterns in operation for employed staff

Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	Rolling rota of 2 days in 4 days off - 10:00hrs start until 00:00hrs sleep in and 08:00hrs to 00:00hrs sleep in and finish the following day at 10:00hrs.

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	3

No. of staff working towards the required/recommended qualification	1

Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	2
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	2
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2
Medicine management	2
Dementia	0
Positive Behaviour Management	2
Food Hygiene	2
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Staff receive training in positive behaviour support, (PRICE), attachment disorder, ACE'S, PACE, any other training required to meet the needs of individual children

Contractual Arrangements

No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	1
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	2
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Typical shift patterns in operation for employed staff

Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	2 to 3 staff working each day on a rolling rota, 2 days in 4 days off, 10:00hrs-00:00hrs sleep in 08:00-00:00hrs sleep in and 08:00-10:00hrs finish

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	1
No. of staff working towards the required/recommended qualification	1

Domestic staff

Does your service structure include roles of this type?	No

Catering staff

Does your service structure include roles of this type?	No

Other types of staff

Does your service structure include any additional role types other than those already listed?	No