Annual Return 2022/2023

Provider Information to be published

> The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.
>
> This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Nytingdale Care Ltd
The provider was registered on:	28/10/2022
The following lists the provider conditions:	There are no imposed conditions associated to this provider

The regulated services delivered by this provider were:

Nytingdale Care Ltd

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	23/12/2022
Responsible Individual(s)	Kumbirai Seremwe
Manager(s)	Kay Seremwe
Partnership Area	Cardiff and Vale
Service Conditions	There are no conditions associated to this service

Nytingdale Care Ltd

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	28/10/2022
Responsible Individual(s)	Kumbirai Seremwe
Manager(s)	Kay Seremwe
Partnership Area	Cwm Taf Morgannwg
Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	To identify training needs we started with looking at each person's training records and experience followed by a one to one appraisal and identified gaps which led to a bespoke training plan for each person. The training needs were met via online mandatory training at induction, in-house training by more experienced team members and external providers.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	In order to recruit staff we advertise online and in the local community as well as abroad via social media. We offer recruitment incentives for referrals from members of the public, friends and family. To retain our staff we fostered an inclusive non-discriminatory culture. We provide training and support from inception to ensure people are competent and comfortable with their jobs. We run an open door policy, offer flexible working and pay fair wages.

Service Profile

Service Details

Name of Service	Nytingdale Care Ltd

Telephone Number	07789705544
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	None

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	0

Fees Charged

The minimum hourly rate payable during the last financial year?	0
The maximum hourly rate payable during the last financial year?	0

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	We use a client satisfaction questionnaire to consult our service users about the operation of our service. They do not contain personal data for anonymity to encourage openness and honesty. Service users are encouraged to approach any member of staff to discuss their concerns or complaints. All service users are provided with our contact details and access to a suggestion box at inception to encourage them to put forward suggestions and feel more comfortable and confident in raising concerns or complaints. Management conduct monthly service user visits and talk, in private, with service users and explain our policies and procedures and solicit feedback on the operation of the service. Management ensures service users are confident and feel comfortable that making a complaint will not cause them to be discriminated against or have any negative effect on their care, treatment or support. Service users are encouraged to report any such behaviour or effect which will be held to account.

Communicating with people who use the service

> Identify any non-verbal communication methods used in the provision of the service

Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

The Responsible Individual must prepare the statement of compliance.

CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	We provide services to people in their own homes based upon consultation and assessment of their needs. We achieve this by:
	• Listening to service users, staff and others with an interest in the quality of the services provided.
	• Ensuring that assessments made balance risks and needs.
	• Ensuring thorough assessments of service user circumstances and needs from the outset.
	• Agreeing a care plan with the service users or their representatives prior to commencement of service provision.
	• Allocation of adequate resources to each care plan and service user from the onset.
	• Promoting a level of responsible risk-taking in daily living activity.
	• The operation of an effective care planning system (Service User plans).
	We involve service users in the planning and review of the services that are provided to them to ensure that their needs are adequately met. We achieve this by:
	• Enabling and empowering service users to influence the services provided by giving each service users a real say in how service is delivered.
	• Encouraging service users to become involved in all decisions which are likely to affect them, short term or long term.
	• Constantly reviewing and improving the service with service users input.
	We consult people about their satisfaction with the service and suggestions for improvement.
	We achieve this by:
	• Service users' consultation and satisfaction surveys.
	• Management review of our Quality Management System.
	We ensure that service users are well informed about all matters, which might affect their well-being.
	We achieve this by:
	• Service Users Guide.
	• Information letters when required.
	• Provision of leaflets or other notices which inform the service users.
	All service users are made aware of their rights which we will respect and honour at all times.

The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	We involve service users in the planning and review of the services that are provided to them to ensure that their needs are adequately met and they are happy. We achieve this by: • Enabling and empowering service users to influence the services provided by giving each service users a real say in how service is delivered. • Encouraging service users to become involved in all decisions which are likely to affect them, short term or long term. • Constantly reviewing and improving the service with service users input. We consult people about their satisfaction with the service and suggestions for improvement to ensure we provide adequate support and to keep our clients happy. We achieve this by: • Service users' consultation and satisfaction surveys. • Management review of our Quality Management System and implementation of suggested changes. We ensure that service users are well informed about all matters, which might affect their well-being. We achieve this by: • Service Users Guide. • Information letters when required. • Provision of leaflets or other notices which inform the service users. All service users will be made aware of their rights which we will respect and honour at all times.
The extent to which people feel safe and protected from abuse and neglect.	In line with our Safeguarding policy and our Service users' consultation and satisfaction surveys we ensure that we are always on the lookout and on top of matters pertaining to abuse and neglect. Service users are consulted in private at least once a month by a member of the management team to determine whether they feel safe and protected from abuse and neglect and to solicit their thoughts on how we can improve our service. We ensure that all members of staff are adequately trained on matters of neglect and abuse, including our Safeguarding and Whistleblowing policies, and every staff member has the Wales Safeguarding App on their mobile phones for quick reference and guidance. We have security measures to make sure that people are safe while receiving care, including thorough employee checks prior to employment and each subsequent year e.g. DBS checks and references. We also use staff badges when we visit our clients in their homes which contain staff names and photos. We provide all service users with information pertaining to abuse and neglect and contact information should they feel the need to report any matter, including our complaints procedures.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	3

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing, Equality Diversity and Human Rights.

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1

Deputy service manager	
Does your service structure include roles of this type?	No

Other supervisory staff	
Does your service structure include roles of this type?	Yes

> Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

> Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

> Training undertaken during the last financial year for this role type.
>
> Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing, Equality Diversity and Human Rights.

> Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

> Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0
No. of staff working towards the required/recommended qualification	1

Senior social care workers providing direct care	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	1

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing, Equality Diversity and Human Rights.

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications	

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0
No. of staff working towards the required/recommended qualification	1

Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts	

No. of staff in post	1
No. of posts vacant	2

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing.

Contractual Arrangements	

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0
No. of staff working towards the required/recommended qualification	0

Other types of staff	
Does your service structure include any additional role types other than those already listed?	No

Service Profile

Service Details

Name of Service	Nytingdale Care Ltd

Telephone Number	07789705544
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	N/A

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	0

Fees Charged

The minimum hourly rate payable during the last financial year?	0
The maximum hourly rate payable during the last financial year?	0

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	We use a client satisfaction questionnaire to consult our service users about the operation of our service. They do not contain personal data for anonymity to encourage openness and honesty. Service users are encouraged to approach any member of staff to discuss their concerns or complaints. All service users are provided with our contact details and access to a suggestion box at inception to encourage them to put forward suggestions and feel more comfortable and confident in raising concerns or complaints. Management conduct monthly service user visits and talk, in private, with service users and explain our policies and procedures and solicit feedback on the operation of the service. Management ensures service users are confident and feel comfortable that making a complaint will not cause them to be discriminated against or have any negative effect on their care, treatment or support. Service users are encouraged to report any such behaviour or effect which will be held to account.

Communicating with people who use the service

> Identify any non-verbal communication methods used in the provision of the service

Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

> The Responsible Individual must prepare the statement of compliance.
>
> CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.
>
> Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	We provide services to people in their own homes based upon consultation and assessment of their needs. We achieve this by: • Listening to service users, staff and others with an interest in the quality of the services provided. • Ensuring that assessments made balance risks and needs. • Ensuring thorough assessments of service user circumstances and needs from the outset. • Agreeing a care plan with the service users or their representatives prior to commencement of service provision. • Allocation of adequate resources to each care plan and service user from the onset. • Promoting a level of responsible risk-taking in daily living activity. • The operation of an effective care planning system (Service User plans). We involve service users in the planning and review of the services that are provided to them to ensure that their needs are adequately met. We achieve this by: • Enabling and empowering service users to influence the services provided by giving each service users a real say in how service is delivered. • Encouraging service users to become involved in all decisions which are likely to affect them, short term or long term. • Constantly reviewing and improving the service with service users input. We consult people about their satisfaction with the service and suggestions for improvement. We achieve this by: • Service users' consultation and satisfaction surveys. • Management review of our Quality Management System. We ensure that service users are well informed about all matters, which might affect their well-being. We achieve this by: • Service Users Guide. • Information letters when required. • Provision of leaflets or other notices which inform the service users. All service users are made aware of their rights which we will respect and honour at all times.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	We involve service users in the planning and review of the services that are provided to them to ensure that their needs are adequately met and they are happy. We achieve this by: • Enabling and empowering service users to influence the services provided by giving each service users a real say in how service is delivered. • Encouraging service users to become involved in all decisions which are likely to affect them, short term or long term. • Constantly reviewing and improving the service with service users input. We consult people about their satisfaction with the service and suggestions for improvement to ensure we provide adequate support and to keep our clients happy. We achieve this by: • Service users' consultation and satisfaction surveys. • Management review of our Quality Management System and implementation of suggested changes. We ensure that service users are well informed about all matters, which might affect their well-being. We achieve this by: • Service Users Guide. • Information letters when required. • Provision of leaflets or other notices which inform the service users. All service users will be made aware of their rights which we will respect and honour at all times.

The extent to which people feel safe and protected from abuse and neglect.	In line with our Safeguarding policy and our Service users' consultation and satisfaction surveys we ensure that we are always on the lookout and on top of matters pertaining to abuse and neglect. Service users are consulted in private at least once a month by a member of the management team to determine whether they feel safe and protected from abuse and neglect and to solicit their thoughts on how we can improve our service. We ensure that all members of staff are adequately trained on matters of neglect and abuse, including our Safeguarding and Whistleblowing policies, and every staff member has the Wales Safeguarding App on their mobile phones for quick reference and guidance. We have security measures to make sure that people are safe while receiving care, including thorough employee checks prior to employment and each subsequent year e.g. DBS checks and references. We also use staff badges when we visit our clients in their homes which contain staff names and photos. We provide all service users with information pertaining to abuse and neglect and contact information should they feel the need to report any matter, including our complaints procedures.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	3

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1

Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing, Equality Diversity and Human Rights.

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Deputy service manager

Does your service structure include roles of this type?	No

Other supervisory staff

Does your service structure include roles of this type?	No

Senior social care workers providing direct care

Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1

No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Safeguarding Adults, Recording and Reporting, 1st Aid Skills, All Wales Induction Framework, Assessing Competence for the Care, Bed Rail Safety, Care Planning, Catheter Care, Communication Skills, Conflict Management, COSHH, Cyber Security Essentials, Dementia, Diabetes Essentials, Duty of Candour, Eating and Drinking Support, Fire Safety Awareness, Fluid and Nutrition, Food Safety and Hygiene, GDPR and Data Protection, H&S, Lone Working, Manager Induction Standards, Medication Administration, Medication Support and Assisting, Moving and Handling, Oral health Care, Person Centered Care, Personal Safety, Slips Trips and Falls, Stoma Care, Time Management, Whistleblowing, Equality Diversity and Human Rights.

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0
No. of staff working towards the required/recommended qualification	1

Other social care workers providing direct care

Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	2

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Manual Handling	1
Safeguarding	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0
No. of staff working towards the required/recommended qualification	0

Other types of staff	
Does your service structure include any additional role types other than those already listed?	No