#### Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:		Càlon Care Services Limited	
The provider was registered on:		04/02/2021	
The following lists the provider conditions:	There are no imposed conditions associated to this provider		
The regulated services delivered by this provider	Gyn Bobw House		
were:	Service Type	Care Home Service	
	Type of Care	Childrens Home	
	Approval Date	04/02/2021	
	Responsible Individual(s)	Hywel May	
	Manager(s)	Emma Young	
	Maximum number of places	2	
	Service Conditions	There are no conditions associated to this service	
	Victoria House		
	Service Type	Care Home Service	
	Type of Care	Childrens Home	
	Approval Date	25/08/2021	
	Responsible Individual(s)	Hywel May	
	Manager(s)	Emma Young	
	Maximum number of places	2	
	Service Conditions	There are no conditions associated to this service	
	Valley View		
	Service Type	Care Home Service	
	Type of Care	Childrens Home	
	Approval Date	14/03/2023	
	Responsible Individual(s)	Hywel May	
	Manager(s)	Rachel Williams	
	Maximum number of places	1	
	Service Conditions	There are no conditions associated to this service	

### Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider

There is a dedicated budget protected for the training needs of the organisation. The Homes Managers maintain a Workforce Devel opment Plan and Training matrix for their teams, this identifies an y gaps in training requirements' and also gives information about mandatory training which is due. The Management have complete d the Safeguarding Train The Trainer to deliver Safeguarding an d Team Teach which will also be delivered in house. QCF Level 3 and 4 enrolment for the staff.

Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider

There is no cap on the budget for recruitment of staff where need ed. This can include advertising and relevant fees for safer recruit ment processes. We have also utilised the support of specialist re cruiting agencies to source qualified staff.

The company have reviewed the pay structure of the staff team on all levels. There have been increases to all staff hourly rates to maintain a healthy difference of the increase to NMW.

#### Service Profile

#### Service Details

Name of Service	Glyn Ebbw House
Telephone Number	01495446163
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	Welsh

#### Service Provision

#### People Supported

How many people in total did the service provide care and	1
support to during the last financial year?	

#### Fees Charged

The minimum weekly fee payable during the last financial year?	5250
The maximum weekly fee payable during the last financial year?	9995

#### Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	CLA Reviews YP meetings Key working Advocacy

### Service Environment

How many bedrooms at the service are single rooms?	2
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	1
How many dining rooms at the service?	1

Provide details of any outside space to which the residents have access	Front and rear gardens Patio area with furniture
Provide details of any other facilities to which the residents have access	Conservatory Walk in shower/bathroom on lower level

### Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

#### Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published  $\underline{\text{guidance}}$  on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Regular Young people consultation, house meetings, key working and one to one sessions.  Promoting involvement in their Care Planning meetings, target setting in their personal plan and short-term goals.  The home promotes independent advocacy to help support young people make safe decisions on their current and future ambitions and goals.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	All young people are registered with the local GP, dentist and o ptician within 1 week of moving into the home. There have been solid links made with community health practitioners to ensure t here is minimal delay to this process of registration. The staff wi thin the home encourage active engagement with medical appointments through reward and incentive schemes within the home.  The home has the support from specialist outside agencies in the form of a clinical psychologist and Education providers that support the home with their respective bespoke packages.
The extent to which people feel safe and protected from abuse and neglect.	The company concludes a robust safe recruitment program to ensure the staff directly working with our young people are safe and have had all the safe checks before commencement of employment.  The company has several policies that cover the safeguarding and protection of children. All staff or personnel on site directly working wit the children will have read, understood and signed these policies.  All staff are registered with or working towards the AWIF with SCW.  Children are given a guide on how to contact all relevant personnel within the business or outside agencies should they feels their safeguarding needs renot met. They are also allocated a key worker, who will act on the child's behalf.  The home has a dedicated Safeguarding lead who will ensure that any concerns are reported and relevant actions taken immediately.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	Each young person that comes to live at the home will have be en assessed against a complex Impact Risk and Compatibility A ssessment. This ensures that the needs of the young person c an be safely met in all aspects, emotional, physical, environmen tal and achievement outcomes It also considers the impact that a new admission to the home may have on the wellbeing of ot her children already living with the service.  Maintaining the quality of the environment with consistent check s and maintenance of all areas within the home and grounds. C omplying with Fire, Health and Safety and EHO regulations.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

### Staff Type

Service Manager	
Does your service structure include roles of this type?	Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	E Learning Fatigue Management TRT Safeguarding CCE and County Lines

**Contractual Arrangements** 

No. of permanent staff	1
No. of Fixed term contracted staff	0

No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1	
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0	
Panuty sanice manager		
Deputy service manager	Voc	
Does your service structure include roles of this type?	Yes	
stated, the information added should be the position as of the 31st March of the last financial year.  Filled and vacant posts		
Filled and vacant posts		
No. of staff in post	1	
	0	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook releve provided is only a sample of the training that may can be added to 'Please outline any additional transt outlined above'.	or for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation provided is only a sample of the training that may can be added to 'Please outline any additional training that may not outlined above'.	or for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed	
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No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation provided is only a sample of the training that may can be added to 'Please outline any additional transt outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may be added to 'Please outline any additional training train	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional transt outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1	
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No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional transt outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training training that may be added to 'Please outline any additional training training that may be added to 'Please outline any additional training tra	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation to sufficient the standard set of the training that may can be added to 'Please outline any additional transfer outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training training that may be added to 'Please outline any additional training training that may be added to 'Please outline any additional training tra	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation to sufficient the standard set of the training that may can be added to 'Please outline any additional transfer outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training undertaken  No. of staff in post  Training undertaken during the last financial year set outline any additional training undertaken  No. of posts vacant  Training undertaken during the last financial year set outline any additional training undertaken	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 L 1 L 1 L 1 L 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation to a sample of the training that may can be added to 'Please outline any additional training undertaken during a sample of the training that may can be added to 'Please outline any additional trainity outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 L 1 L 1 L 1 L 1	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation to the training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 T Safeguarding	
No. of staff in post  No. of posts vacant  Training undertaken during the last financial year Set out the number of staff who undertook relevation to sample of the training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training training training Medicine, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff	r for this role type.  ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	

staff	
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
Other supervisory staff	
Does your service structure include roles of this type?	Yes
	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Filled and vacant posts	
No. of staff in post	3
Set out the number of staff who undertook relevation provided is only a sample of the training that makes and be added to 'Please outline any additional transfer outlined above'.	y have been undertaken. Any training not listed
Induction	
	3
Health & Safety	3
Health & Safety Equality, Diversity & Human Rights	3 3 3
Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling	3 3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding	3 3 3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management	3 3 3 3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia	3 3 3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management	3 3 3 3 3 3 3
Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	3 3 3 3 3 3 3 3 3
Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken	3 3 3 3 3 3 3 3 3 3 PACE Therapy
Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements	3 3 3 3 3 3 3 3 3 3 A BACE Therapy
Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff	3 3 3 3 3 3 3 3 3 3 PACE Therapy Internal Workshops
Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.	3 3 3 3 3 3 3 3 3 3 PACE Therapy Internal Workshops
Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff	3 3 3 3 3 3 3 3 3 3 3 3 PACE Therapy Internal Workshops

Outline below the number of permanent and fixe	ed term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	2
No. of staff working towards the required/recommended qualification	1
Nursing care staff	
Does your service structure include roles of this type?	No
Registered nurses	
Does your service structure include roles of this type?	No
Senior social care workers providing direct care	
Does your service structure include roles of this type?	Yes
Filled and vacant posts	
No. of staff in post No. of posts vacant	3
Induction	3
Health & Safety  Equality, Diversity & Human Rights	3
Infection, prevention & control	3
Manual Handling	3
Safeguarding	3
Medicine management	3
Dementia	3
Positive Behaviour Management	3
Food Hygiene	3
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Workshops PACE Therapy Fire Marshall
Contractual Arrangements	
No. of permanent staff	
NO OCHERNATION SIAN	3

٦.

No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	3	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	Rolling rota 1 on 2 off	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	3	
No. of staff working towards the required/recommended qualification	0	
Other social care workers providing direct care		
Does your service structure include roles of this type?	No	
Domestic staff		
Does your service structure include roles of this type?	No	
Catering staff		
Does your service structure include roles of this type?	No	
Other types of staff		
Does your service structure include any additional role types other than those already listed?	No	

# Service Profile

### Service Details

Name of Service	Valley View
Telephone Number	07791658355
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	None

# Service Provision

# People Supported

How many people in total did the service provide care and support to during the last financial year?	1
3	

# Fees Charged

The minimum weekly fee payable during the last financial year?	12500
The maximum weekly fee payable during the last financial year?	12500

# Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Young Person Consultations CLA Review Meetings Key Working Sessions Independent Advocacy services

# Service Environment

How many bedrooms at the service are single rooms?	1
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	1
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	Outside garden patio areas furnished Artificial grass area
Provide details of any other facilities to which the residents have access	None

# Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

# Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published  $\underline{\text{guidance}}$  on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Regular Young people consultation, house meetings, key working and one to one sessions.  Promoting involvement in their Care Planning meetings, target setting in their personal plan and short-term goals.  The home promotes independent advocacy to help support young people make safe decisions on their current and future ambitions and goals.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	All young people are registered with the local GP, dentist and o ptician within 1 week of moving into the home. There have been solid links made with community health practitioners to ensure t here is minimal delay to this process of registration. The staff wi thin the home encourage active engagement with medical appointments through reward and incentive schemes within the home.  The home has the support from specialist outside agencies in the form of a clinical psychologist and Education providers that support the home with their respective bespoke packages.
The extent to which people feel safe and protected from abuse and neglect.	The company concludes a robust safe recruitment program to ensure the staff directly working with our young people are safe and have had all the safe checks before commencement of employment.  The company has several policies that cover the safeguarding and protection of children. All staff or personnel on site directly working wit the children will have read, understood and signed these policies.  All staff are registered with or working towards the AWIF with SCW.  Children are given a guide on how to contact all relevant personnel within the business or outside agencies should they feels their safeguarding needs renot met. They are also allocated a key worker, who will act on the child's behalf.  The home has a dedicated Safeguarding lead who will ensure that any concerns are reported and relevant actions taken immediately.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	Each young person that comes to live at the home will have be en assessed against a complex Impact Risk and Compatibility A ssessment. This ensures that the needs of the young person c an be safely met in all aspects, emotional, physical, environmen tal and achievement outcomes. It also considers the impact that a new admission to the home may have on the wellbeing of oth er children already living with the service.  Maintaining the quality of the environment with consistent check s and maintenance of all areas within the home and grounds. C omplying with Fire, Health and Safety and EHO regulations.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

# Staff Type

Service Manager		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	1	
No. of posts vacant	0	
Training undertaken during the last financial year for this role type.  Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.		
Induction	1	
Health & Safety	1	
Equality, Diversity & Human Rights	1	
Infection, prevention & control	1	
Manual Handling	1	
Safeguarding	1	
Medicine management	1	
Dementia	0	
Positive Behaviour Management	1	
Food Hygiene	1	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	TRT Safeguarding County Lines	
Contractual Arrangements		
No. of permanent staff	1	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1	

Wales as a Service Manager	
Deputy service manager	
Does your service structure include roles of this type?	No
Other supervisory staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Filled and vacant posts	
No. of staff in post	3
No. of posts vacant	0
can be added to 'Please outline any additional to not outlined above'.	aining undertaken pertinent for this role which is
Health & Safety	3
Equality, Diversity & Human Rights	3
Infection, prevention & control	3
· · · · · · · · · · · · · · · · · · ·	3
Manual Handling	3
Safeguarding	3
Safeguarding	3
Safeguarding Medicine management Dementia	3
Safeguarding Medicine management	3 3 0
Safeguarding Medicine management Dementia Positive Behaviour Management	3 3 0 3
Safeguarding Medicine management  Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken	3 0 3 Induction Team Teach Fire Marshall
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements	3 0 3 Induction Team Teach Fire Marshall
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.	3 0 3 Induction Team Teach Fire Marshall County Lines
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff	3 0 3 Induction Team Teach Fire Marshall County Lines
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff	3 0 3 Induction Team Teach Fire Marshall County Lines
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of volunteers	3 0 3 Induction Team Teach Fire Marshall County Lines
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of volunteers  No. of Agency/Bank staff  No. of Non-guaranteed hours contract (zero hours)	3 3 0 3 Induction Team Teach Fire Marshall County Lines  3 0 0 0 3
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of volunteers  No. of Agency/Bank staff  No. of Non-guaranteed hours contract (zero hours) staff	3 3 0 3 Induction Team Teach Fire Marshall County Lines  3 0 0 0 3
Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of volunteers  No. of Agency/Bank staff  No. of Non-guaranteed hours contract (zero hours) staff  Outline below the number of permanent and fixe	3 0 3 Induction Team Teach Fire Marshall County Lines  3 0 0 0 0 3 d term contact staff by hours worked per week.

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	1	
No. of staff working towards the required/recommended qualification	2	
Nursing care staff		
Does your service structure include roles of this type?	No	
Registered nurses		
Does your service structure include roles of this type?	No	
Senior social care workers providing direct care		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.  Filled and vacant posts		
No of staff in west		
No. of staff in post  No. of posts vacant	0	
Training undertaken during the last financial year  Set out the number of staff who undertook relevations are provided is only a sample of the training that may add to 'Please outline any additional to	ant training. The list of training categories y have been undertaken. Any training not listed	
Set out the number of staff who undertook relevant provided is only a sample of the training that make can be added to 'Please outline any additional training that the not outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation of outlined above'.  Induction  Health & Safety	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation of outlined above'.  Induction  Health & Safety	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transfer in the outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transfer in the outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transformation outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is  3 3 3 3 3 3 3 3	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transfer in the outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 3 3 0	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional transfer not outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is  3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity not outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 5 Fire \Marshall	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 5 Fire \Marshall	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity not outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 5 Fire \Marshall MARF workshop	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is  3 3 3 3 3 3 5 Fire \Marshall MARF workshop	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity not outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 3 Fire \Marshall MARF workshop	
Set out the number of staff who undertook relevative provided is only a sample of the training that may can be added to 'Please outline any additional trainity outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of volunteers	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is  3 3 3 3 3 3 5 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	
Set out the number of staff who undertook relevatory provided is only a sample of the training that may can be added to 'Please outline any additional trainity not outlined above'.  Induction  Health & Safety  Equality, Diversity & Human Rights  Infection, prevention & control  Manual Handling  Safeguarding  Medicine management  Dementia  Positive Behaviour Management  Food Hygiene  Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements  No. of permanent staff  No. of Fixed term contracted staff  No. of Agency/Bank staff  No. of Non-guaranteed hours contract (zero hours)	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  3 3 3 3 3 5 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9	

No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed	staff
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	1 on 2 off 1 on 3 off rolling rota
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	3
No. of staff working towards the required/recommended qualification	0
Other social care workers providing direct care	
Does your service structure include roles of this	NI-
type?	No
type? Domestic staff	INO
	No No
Domestic staff  Does your service structure include roles of this	
Domestic staff  Does your service structure include roles of this type?	
Domestic staff  Does your service structure include roles of this type?  Catering staff  Does your service structure include roles of this	No

# Service Profile

# Service Details

Name of Service	Victoria House
Telephone Number	07791658355 01685 550359
What is/are the main language(s) through which your service is	English Medium

provided? Other languages used in the provision of the service Hungarian

#### Service Provision

# People Supported

How many people in total did the service provide care and	2
support to during the last financial year?	

# Fees Charged

The minimum weekly fee payable during the last financial year?	5250
The maximum weekly fee payable during the last financial year?	11000

### Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	

#### Service Environment

How many bedrooms at the service are single rooms?	2
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	1
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	Outside garden area with patio and artificial grass.
Provide details of any other facilities to which the residents have access	Games/cinema type room

# Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

### Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published <u>guidance</u> on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Regular Young people consultation, house meetings, key working and one to one sessions.  Promoting involvement in their Care Planning meetings, target setting in their personal plan and short-term goals.  The home promotes independent advocacy to help support young people make safe decisions on their current and future ambitions and goals.

The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	All young people are registered with the local GP, dentist and o ptician within 1 week of moving into the home. There have been solid links made with community health practitioners to ensure t here is minimal delay to this process of registration. The staff wi thin the home encourage active engagement with medical appointments through reward and incentive schemes within the home.  The home has the support from specialist outside agencies in the form of a clinical psychologist and Education providers that support the home with their respective bespoke packages.
The extent to which people feel safe and protected from abuse and neglect.	The company concludes a robust safe recruitment program to ensure the staff directly working with our young people are safe and have had all the safe checks before commencement of em ployment.  The company has several policies that cover the safeguarding and protection of children. All staff or personnel on site directly working wit the children will have read, understood and signed t hese policies.  All staff are registered with or working towards the AWIF with S CW.  Children are given a guide on how to contact all relevant perso nnel within the business or outside agencies should they feels t heir safeguarding needs re not met. They are also allocated a key worker, who will act on the child's behalf.  The home has a dedicated Safeguarding lead who will ensure t hat any concerns are reported and relevant actions taken imme diately.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	Each young person that comes to live at the home will have be en assessed against a complex Impact Risk and Compatibility A ssessment. This ensures that the needs of the young person c an be safely met in all aspects, emotional, physical, environmen tal and achievement outcomes It also considers the impact that a new admission to the home may have on the wellbeing of ot her children already living with the service. Maintaining the quality of the environment with consistent check s and maintenance of all areas within the home and grounds. C omplying with Fire, Health and Safety and EHO regulations.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)

8

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Service Manager	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spo stated, the information added should be the pos	ecifically to this role type only. Unless otherwise sition as of the 31st March of the last financial year.
Filled and vacant posts	
No. of staff in post	1

No. of posts vacant	0	
Training undertaken during the last financial year Set out the number of staff who undertook relevation provided is only a sample of the training that may can be added to 'Please outline any additional training the description of outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
Induction	0	
Health & Safety	0	
Equality, Diversity & Human Rights	0	
Infection, prevention & control	1	
Manual Handling	1	
Safeguarding	1	
Medicine management	1	
Dementia	0	
Positive Behaviour Management	1	
Food Hygiene	1	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	TRT Safeguarding County Lines	
Contractual Arrangements		
No. of permanent staff	1	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1	
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0	
Deputy service manager		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.	
Filled and vacant posts		
No. of staff in post	1	
No. of posts vacant	0	
· · · · · · · · · · · · · · · · · · ·	1	

Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'. Induction 1 Health & Safety 1 Equality, Diversity & Human Rights 1 Infection, prevention & control Manual Handling 1 Safeguarding 1 Medicine management 0 Positive Behaviour Management 1 Food Hygiene Please outline any additional training undertaken TRT safeguarding pertinent to this role which is not outlined above. E Learning **Contractual Arrangements** No. of permanent staff No. of Fixed term contracted staff n No. of volunteers 0 0 No. of Agency/Bank staff No. of Non-guaranteed hours contract (zero hours) 0 staff Outline below the number of permanent and fixed term contact staff by hours worked per week. No. of full-time staff (35 hours or more per week) 1 No. of part-time staff (17-34 hours per week) 0 No. of part-time staff (16 hours or under per week) 0 Staff Qualifications No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager Other supervisory staff Yes Does your service structure include roles of this Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year. Filled and vacant posts

2

1

No. of staff in post

No. of posts vacant

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'. Induction 3 3 Health & Safety Equality, Diversity & Human Rights 3 3 Infection, prevention & control 3 Manual Handling Safeguarding 3 3 Medicine management 0 Dementia 3 Positive Behaviour Management Food Hygiene Please outline any additional training undertaken Induction pertinent to this role which is not outlined above. Medication Team Teach Fire Marshall Training County Lines Contractual Arrangements No. of permanent staff 3 0 No. of Fixed term contracted staff 0 No. of volunteers No. of Agency/Bank staff 0 0 No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed term contact staff by hours worked per week. No. of full-time staff (35 hours or more per week) 3 0 No. of part-time staff (17-34 hours per week) 0 No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification to 3 be registered with Social Care Wales as a social care worker No. of staff working towards the 2 required/recommended qualification Nursing care staff Does your service structure include roles of this No Registered nurses Does your service structure include roles of this No type? Senior social care workers providing direct care Yes Does your service structure include roles of this type?

Training undertaken during the last financial year for this role type.

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	3	
No. of posts vacant	0	
Training undertaken during the last financial year Set out the number of staff who undertook relevation provided is only a sample of the training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may can be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training that may be added to 'Please outline any additional training training that may be added to 'Please outline any additional training	ant training. The list of training categories y have been undertaken. Any training not listed	
Induction	1	
Health & Safety	1	
Equality, Diversity & Human Rights	1	
Infection, prevention & control	3	
Manual Handling	3	
Safeguarding	3	
Medicine management	3	
Dementia	0	
Positive Behaviour Management	3	
Food Hygiene	3	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	County Lines Fire Marshall	
Contractual Arrangements		
No. of permanent staff	3	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	3	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Typical shift patterns in operation for employed staff		
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	1 on 2 off 1 on 3 off Rolling rota	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	3	
No. of staff working towards the required/recommended qualification	0	
Other social care workers providing direct care		

Does your service structure include roles of this type?	No
Domestic staff	
Does your service structure include roles of this type?	No
Catering staff	
Does your service structure include roles of this type?	No
Other types of staff	
Does your service structure include any additional role types other than those already listed?	No